



**Tourism Finance Corp. of India Limited (TFCI)**  
**4<sup>th</sup> Floor, Tower - 1, NBCC Plaza**  
**Saket, New Delhi -110017**

Quotations are invited from Vendors/Companies for the award of on-site “Annual Maintenance Contract” (AMC) of Computer Hardware Equipment’s and other peripherals at Head Office/ New Delhi for a period of two years.

The details for the computers and peripherals (Desktops, Printers, etc.) are as hereunder:

S.NO.	ASSET DETAIL	QUANTITY
<b>DESKTOP</b>		
1	Compaq 3150IL	1
2	HP 2280	5
3	HP dx7400	4
4	HP Pro 3090M	4
5	HP Pro3330MT	17
6	HP D290	5
<b>Printers</b>		
1	HP Laserjet 1005MFP	1
2	HP Laserjet 1008	1
3	HP Laserjet 1020	7
4	HP Laserjet 1022	3
5	HP Laserjet 1108	1
6	HP Laserjet 1505	1
7	HP Laserjet 1522MFP	4
8	HP Laserjet 1536MFP	1
9	HP Laserjet 1525 Colour	1
10	HP Laserjet 2605 Colour	1
11	HP Laserjet 126nw	3
<b>Laptops</b>		
1	APPLE McAir	1
2	HP 6720	1
3	Sony Vaio Model VPCSB37GG/S/B	1
4	HP dv6-6154tx	2
5	HP 6530s	1



6	Apple Macbook Pro	2
7	HP Probook 440G2	1
<b>Servers</b>		
1	HP ML350G5	2
2	ASSEMBLED PC	1
<b>Others</b>		
1	APC 15KVA SUVT UPS	1
2	Avocent, KVM Switch	1
3	Bay-Networks Switch	1
4	D-Link Switch 24Ports	2
5	D-Link Switch 16Ports	1

The quotation may be submitted unit wise and consolidated separately within 7 days.

**Eligibility criteria:**

1. The Vendor should have a corporate office/ branch in Delhi. The Vendor Should have minimum 5 years (as on 30.06.2017) of experience in supporting/servicing computers, laptops, printers.
2. The Vendor should have its own fully equipped service centre with qualified, certified and trained engineers.
3. The Vendor must have valid ISO certification in IT services and also ISO certification in IT Infrastructure.
4. The Vendor should have at least five (5) clients, out of which minimum two (2) should be Central Government/State Govt./Public Sector organizations/ Autonomous Bodies/ Statutory Bodies.
5. The Vendor should not be blacklisted by any of the Government agencies.